

Hostel Postel

Český Krumlov

www.hostelpostel.cz

info@hostelpostel.cz

CONDITIONS Reservations and accommodation - Hostel Postel:

- Reservations may be done by **e-mail: info@hostelpostel.cz** , or by phone at **number: + 420 776 720 722**
- We require accommodation payment at the reception the day of arrival, or in advance
- each booking we asses individually and therefore we may require some advance booking deposit payment of up to 50% off the price (minimum price per one night), or credit card guarantee
- If we do not receive booking by a deposit payment or credit card, we require confirmation of accommodation at least **two days before the scheduled date and time of arrival.**
- Reception is not open 24 hours, the last time of arrival for accommodation is at 16:00 .A later arrival is possible only by prior arrangement with the hostel reception. In the event that the client is delayed, we may occupy the bed or room by another person.
- **If you dont confirm a reservation under the above conditions, we may occupy the room or bed by somebody else.**

(These conditions are our response to the "clients" which make reservations for accommodation and without any message or an excuse do not arrive and block the vacant beds in the hostel)

CONDITIONS cancellation of a binding reservation:

- Reservations may be canceled or changed without any cancellation fee 72 hours before arrival.
- If you cancel a reservation 1-3 days prior to arrival, we will require payment of a cancellation fee in the amount of the accommodation for one night.
- In the event that you dont arive and don't cancel the reservation, under these conditions, we will recover the total amount for accommodation.