

BOOKING AND ACCOMMODATION TERMS AND CONDITIONS

RESERVATIONS:

Reservations can be made via email at info@hostelpostel.cz or by phone at +420 776 720 722.

PAYMENT TERMS:

A deposit of 50% of the total accommodation cost or a valid credit card guarantee is required to confirm the booking.

In certain cases, we may request full prepayment (100%) prior to arrival, depending on the nature of the reservation.

The remaining balance is payable at reception upon check-in.

Payments at reception can be made in cash or by credit card (Visa, Mastercard).

CANCELLATION POLICY:

Cancellations made up to 7 days before the scheduled arrival date are free of charge.

Cancellations made less than 7 days before arrival will be charged 100% of the total reservation amount.

If we are able to rebook the room, the cancellation fee will be adjusted accordingly.

CHECK-IN:

Check-in is available from 14:00 to 17:00 at a pre-arranged time.

Check-in outside these hours is possible only upon prior agreement and subject to availability.

A valid government-issued ID or passport is required for registration for each guest. As we do not operate a 24-hour reception, we kindly ask all guests to inform us in advance of their estimated time of arrival.

CHECK-OUT:

Rooms must be vacated by 10:00 on the day of departure.

ADDITIONAL INFORMATION:

Smoking is strictly prohibited throughout the entire property, including guest rooms. Smoking is permitted only in designated outdoor areas.

Pets are welcome for an additional fee.

Children under 3 years of age stay free of charge when sharing a bed with parents.

Quiet hours are observed between 22:00 and 7:00.

Guest personal data is processed in accordance with applicable legal regulations (GDPR).

By confirming the reservation, the guest acknowledges and agrees to the above terms and conditions. These accommodation terms apply to all guests.